



Participant comments from Jeff Mowatt's presentation held February 6, 2006

"The increased knowledge that I gained will allow me to improve as a manager and as a person."

Bob Forrest, CEO, Abbotsford Concrete Products

"I enjoyed Jeff's entire presentation. It will make me more aware of people around me; how to best speak to people to get the best result."

Amy Fast, Office Assistant, Cardinal Concrete

"Using these skills will allow our organization to provide better value to our customers."

Brad Pope, Manager, Pozzolan International Limited

"This will change the way I communicate with my internal customers."

Ron Rique, Warehouse Manager, Customer Building Products

"Excellent course! I gained more tools to use in our organization and will also use these tools to better communicate with my family."

Shannon Pratt, Supervisor, Inland Concrete

"This will improve my ability to deal with our more challenging employees."

A.J. Husting, Sales Manager, Mayco Mix Ltd.

"Excellent! This gives me more ideas on how to deal with family and employees. A whole new outlook."

Bob Pratt, Security, Inland Concrete

"Even though we know a lot of what Jeff talked about, we don't always use it. What this session does is refreshes our memories, (we need a kick once in awhile)."

Richard Green, Owner, Terrace Redi-Mix Ltd

"This will make me more aware and an effective communicator that will certainly impact my customers on a positive note."

Shelagh Wright, CMU Architectural Sales, Basalite Concrete Products

"This session will assist me in dealing with difficult people and situations. Both at work and at home."

Andrew Porth, Sales Rep., Ocean Concrete