



Participant comments from Jeff Mowatt's presentations held March 15th, 2007

"This session will provide me with additional tools to add value to our RSR's and managers. If anything, I wish we had more time with Jeff."

Tim Harmer, General Manager, AlSCO Vancouver

"This served as a reminder that we need to get back to being a service company – not a delivery company."

Dave Ruthenbusch, General Manager, AlSCO Edmonton

"This will help our company/branch treat customers the way they should be treated."

Darrell Sukkau, General manager, AlSCO Saskatoon

"I hope to teach some of what I learned here and benefited from to my Rsr's. Ideally, I'd like to have more time in a session like this or have it held more frequently."

Jim Young, Service Manager, AlSCO Calgary

"This can only help me be a better manager. I will use Jeff's thoughts and ideas and I will be passing them on to all my staff."

Rob Mann, General manager, AlSCO Nanaimo

"This will help me to guide and coach my employees."

Richard Blouin, General Manager, AlSCO Lasaile

"This session will help to increase sales and aid in the retention of existing customers."

Kerry O'Neill, Regional HR Manager, AlSCO Edmonton

"Excellent job! This will lessen my dependence on my ego allowing me to answer the question – first."

Shane Larsen, Regional Sales manager, AlSCO

"This will improve the skill set of RSR to service and sell."

Carl Ward, General Manager, AlSCO Canada – Toronto

"The impact this had on me as a new employee to AlSCO is a positive one because it shows me that I have joined a team that wants to better itself. The impact it has had on me personally is that Jeff's session showed me that there is a way to chase after what you want without coming across as aggressive."

Dion Malden, AlSCO Edmonton